

WINDOWGEEKS

WE FIX & REPLACE | WINDOWS | DOORS | CONSERVATORIES

GUARANTEE

The products and services you have recently purchased from us are protected by this "No Quibble" Guarantee based on the terms and conditions listed on the rear of your order and highlighted below.

Please note that this warranty is transferable to new owner/s of the property listed on this guarantee subject to the new owners accepting the terms and conditions listed on the back of the original order form; and by notifying the 'Authorised Dealer' in writing (post or by email) within two months from the date of occupation.

This guarantee is only for customers who have or will be served in the WA, L35 & L36 postcode regions ONLY. Any products and services purchased through the Windowgeeks Franchise network elsewhere in the UK between 2012-2015 are no longer covered due to Windowgeeks Franchise Ltd becoming insolvent in June 2015.

Windowgeeks is no longer a franchise. The Windowgeeks name and trademark ONLY were purchased in September 2015 and is now being used by a small local company covering the WA postcode region of the UK only. "WA Ventures Ltd T/a Windowgeeks Cheshire" have gained no financial benefit whatsoever for any products or services sold by ex franchisees covering any other areas of the UK.

GLASS

If within TEN YEARS from the date of installation any double or triple glazed unit is, through faulty manufacture or installation, affected by any material or visual obscuration due to condensation or foreign particles within the cavity, we will supply and install a replacement unit of the same or superior quality.

HANDLES, LOCKS, HINGES, FRICTION STAYS & ROOF LINE PRODUCTS

If within TWO YEARS from the date of installation any Handles, Locks, Hinges, Friction Stays or other hardware product is, when supplied and installed in isolation of a window or door, i.e. supplied as a replacement to an existing window or door; through faulty manufacture or installation, affected by any material failure, we will rectify the failure, when possible by way of a repair, or, When repairs aren't in our opinion possible, supply and install a replacement of the same or superior quality.

PVC | COMPOSITE, WINDOWS | DOORS | PATIO DOORS | FRENCH DOORS | BI-FOLD DOORS

If within TEN YEARS from the date of installation any composite, PVC or Aluminum door is, through faulty manufacture or installation, affected by any material failure or visual obscuration due to condensation or foreign particles within a glazed cavity, we will rectify the failure, when possible by way of a repair, or, when a repair isn't in our opinion possible, supply and install a replacement window or door of the same or superior quality.

EXCLUSIONS

- Malicious or willful damage
- Accidental damage
- Products not maintained In accordance with the instructions laid down in the Glass & Glazing Federation's Glazing and Maintenance Manuals
- Glazed units displaying the optical phenomenon, occasionally seen as interference colour bands and known as "Brewster's Fringes"